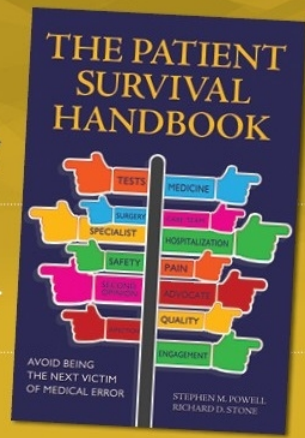




The Patient Survival Handbook

Avoid Being the Next Victim of Medical Error



Biography

Richard Stone, MS

Richard is formerly the Chief Innovation Officer of Synensys, a healthcare consulting firm dedicated to helping hospitals achieve zero preventable harm, and is a nationally recognized speaker on the power of storytelling. Over the last 20 years he has developed story-based programs for team building, leadership development, and diversity training for hospitals, and has worked nationally with hospice volunteers and staff through his program *Journey Into the Healing Power of Storytelling*. Rick is also the author of three books: *The Healing Art of Storytelling*, *Stories: The Family Legacy*, and *The Kingdom of Now*, as well as the publisher of the award winning board game *Pitch-A-Story*. Prior to joining Synensys, he was the StoryAnalytics Master for the IDEAS Innovation team where he co-created StoryCare, an innovative program for driving behavioral change among staff to improve patient safety and satisfaction.

